Nhung Ho (Hồ Thị Nhung)

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Skills & Competences

- I have over **9 years of experience** working as **QC Team Leader/Senior QC** role.
- Functional/non-functional, black box, automation, and exploratory testing....
- Performance testing with Microsoft Visual Studio (Web Performance and Load Test Project).
- MS SQL, Soap UI, Postman.
- Experience in testing B2B and B2C SaaS solutions: e-Commerce, Warehouse Management, Order Fulfillment, Inventory Management, Logistics, EDI…
- A team-player who can also work independently.
- Enthusiastic, hard-working, open minded, caring, and resourceful.
- I am an optimistic person with a good sense of humor and get on easily with people of all ages and backgrounds.
- Languages: Vietnamese *(native)*, English *(*intermediate, *TOEIC 450+)*

Education

- Information Technology (BS.) – Van Hien University, HCM (2001-2006)
- ISTQB – BCS Certified Tester Foundation Level

Work Experience

Senior QC Engineer – Titan Corpvn (2023 –2024)

- Working with Project Owner / Technical Leader / Business Analysist to make clear requirements
- Create Testing plan / test checklist / Testcase
- Run smoke test /Acceptance testing/ Regression testing / Integration testing..
- Flexible in multiple task ..
- Report test result to Project Owner/ Team Leader
- Assists in the training / mentoring of other members.

Senior QC Engineer –SCS Solutions (2021 – 2023)

- Working with Project Owner / Technical Leader / Business Analysist to make clear requirements
- Create Testing plan / test cases
- Report test result to Project Owner/ Team Leader
- Assists in the training / mentoring of other members.

QC Leader/Senior QC Engineer –DiCentral (2009 – 2021)

- Since 2017, I have been promoted to QC Leader role, managing 6 QCs for 20 development teams of totally 30 members.
- Working with Project Owner/Technical Leader/Business Analysist to make clear requirements.
- Training and support customers.
- Define testing strategies, testing methods.
- Manage and balance QC resources for multiple projects.
- Create testing plan/test suite/test cases.
- Execute manual testing.
- Support QC members.
- Report test result to Project Owner/Team Leader.
- Assists in the training/mentoring of other members.
- Provide input data for Automation Team and run automation for projects with Framework (Test Complete tool).

Project Experience

(Web-based) – (2023 –Present)

Avenir is an intelligent, cloud-based client engagement platform that enables firms :

- Engagements
- Standard working papers / Custom Working paper(s)/ Nondigitized Working paper(s)
- Support to Create / Edit / link /unlink/ Delete General common tool (eg. Attachment / review note / control(s) / Risks/ Analytic(s)…
- Dashboard
- Reports.

WMS (Web-based) – (2021 – 2023)

WMS- Warehouse Manage System is web based service that allows business management :

- Products , UOMs, Inventory

- EDI data
- Vendors , Purchase Orders, Outbound Shipment
- Integrate with accounting system, Carriers …. (FedEx Ship Manager , UPS , USPS …)
- Stock in , Stock out , Stock Transfer , Warehouse Count …
- Reports.

DiWeb/DiMetrics (Web-based) – DiCentral (May 2020 –2021)

DiWeb/DiMetrics are web-based service that allows businesses without EDI capabilities to exchange documents with trading partners over the internet.

DiWeb/DiMetrics mailbox functions are similar to a web-based e-mail system. You will be able to receive Purchase Orders; send ASNs, Invoices, and other EDI documents; print UCC 128 shipping labels; and monitor your monthly traffic.

Novaland Sales (Web-based) – DiCentral (Jul 2019 – May 2020)

Novaland Sales is a web application for managing sales channels, apartments for sales, leads, customers, KPIs of sales staff…

DiDropship (Web-based) – DiCentral (Jun 2015 – Jul 2019)

DiDropship is a web application for drop shipping business, support managing demand orders, receiving shipment, shipping tracking info, return merchandise, KPIs, dashboard… and integrated with carriers such as FedEx, UPS, USPS.

DiOMS (WinForm app) – DiCentral (Apr 2011 – Jun 2015)

DiCentral's Order Management System (DiOMS) is a powerful stand-alone solution for end-to-end inventory visibility and accurate order management.

- Products, UOMs, Inventory
- Vendors, Purchase Orders, Inbound Shipment
- Customers, Sales Orders, Outbound Shipment
- Stock in, Stock out, Stock transfer, Warehouse Count
- Reports
- PDA application
- Integrate with accounting system, ERP, carriers… (QuickBooks, FedEx Ship Manager, UPS World Ship, EDI…)